



eSTART Notification – Upgrade – Scheduled Clock Availability

Notice: Scheduled Clock Availability

Attention Agencies Using eSTART Time Clocks

As part of the eSTART upgrade, the eSTART time clocks may be unavailable or inaccessible.

Scheduled Outage:

08/15/26 – 12:00am (Midnight)

Time clocks will be updated in phases and made available as soon as each group is completed. Please be aware that, due to the high volume of devices, the full update process may take several hours.

During this time:

- eSTART time clocks will not be available to collect employee punches.
- Punches entered at the clocks cannot be transmitted or integrated into the eSTART system.

To ensure employee time is captured during the outage, please direct employees to report any missing punches to their agency manager or administrator to be entered into the application.

The eSTART time clocks are expected to be fully operational again by 08/16 at Noon.

If your clock is not accessible or is not transmitting punches to eSTART after the scheduled maintenance window has ended, please contact the Help Desk for assistance.

Thank you for your cooperation and support in accomplishing this important system upgrade.



eSTART.Support@finance.alabama.gov
(334) 353-9700
Mon-Fri | 8am-5pm CST

<https://estartinfo.alabama.gov/>