



eSTART Notification – Upgrade – Production Access Coming Soon

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We are pleased to announce that production access for the eSTART upgrade (both SSO and Basic Login) will be available soon. **Our target for availability is next week.**

Login Information

- SSO (Single Sign-On) Users: Use your standard network credentials to access eSTART.
- Basic Login Users: Access will continue through Basic Login credentials.
- Two-Factor Authentication (2FA): Required for all managerial application users, including those using Basic Login. Not required for employees.
- Time clocks will not require two factor authentication.

Support

If you experience any login issues, please contact the Help Desk for assistance.

When reporting login issues, administrators should provide the following information:

- User's name
- Email address
- Location

Providing this information will help ensure issues are resolved as quickly as possible.

Thank you for your support as we are transitioning to the upgraded eSTART platform.



eSTART.Support@finance.alabama.gov
(334) 353-9700
Mon-Fri | 8am-5pm CST

<https://estartinfo.alabama.gov/>