



eSTART Notification – Go Live Assistance

Attention Agencies Using eSTART

As part of the eSTART upgrade, State Business Systems will host live Microsoft Teams support sessions to answer questions and assist agencies during go-live. Team members and trainers will be available throughout the scheduled support windows.

Microsoft Teams Access

Join: [Microsoft Teams meeting](#)

Meeting ID: 244 506 296 617 154

Passcode: y3vN69KA

Support Schedule

Monday, 08/17	8:00 am – 11:00 am 2:00 pm – 4:00 pm
Tuesday, 08/18	8:00 am – 11:00 am 2:00 pm – 4:00 pm

Additional Assistance

The eSTART Help Desk will remain available in parallel for issues or concerns that require additional assistance.

To help us assist you quickly: Please have your agency name, contact information, and a brief description of the issue or relevant error message ready.



eSTART.Support@finance.alabama.gov
(334) 353-9700
Mon-Fri | 8am-5pm CST

<https://estartinfo.alabama.gov/>