



Initial Upgrade Announcement

We are excited to announce that State Business Systems is in the midst of preparing and planning for the upgrade of our current eSTART timekeeping and scheduling system. The eSTART upgrade will offer a fresh, modern look and feel while maintaining the same processes and functionality that you are accustomed to.

1. What You Need to Know:

- **For now, it is business as usual.** Upgrade is scheduled for mid to late 2026. Information regarding schedules and training will follow in the next few months. We will make sure that you have plenty of time to prepare for the upgrade.
- **For any concerns,** please contact the eSTART Help Desk at eSTART.support@finance.alabama.gov or at 334-353-9700 at State Business Systems.
- You can expect pertinent information updates informing you of timelines and how your agency can prepare for the upgrade.

2. Benefits of upgrading:

- **Improved Navigation & Functionality:** The new system will feature an enhanced layout that will streamline your timekeeping and scheduling activities.
- **Seamless Transition:** We are committed to making this transition as seamless as possible, with minimal disruption to your daily routine.

3. A little bit of information about the new system:

- **Same Processes, New Look:** The processes you know and trust will remain unchanged, now presented in a user-friendly and visually appealing interface.
- **Enhanced User Experience:** The new system is designed to be more intuitive and easier to navigate, making your daily tasks simpler and more efficient.
- **Comprehensive Support and Training:** To ensure a smooth transition, we will provide detailed training materials and support to help you become familiar with the new system.