



eSTART Notification – Upgrade – TeleTime Availability

Notice: Scheduled TeleTime Availability

Attention Agencies Using TeleTime

As part of the eSTART upgrade, the eSTART TeleTime may be unavailable or inaccessible during the following maintenance window:

Scheduled Outage:

08/16/26

During this time:

- Teletime will not be available to collect employee punches.
- Calls to the TeleTime number cannot be transmitted or integrated into the eSTART system.

To ensure employee time is captured during the outage, please direct employees to report any missing punches to their agency manager or administrator to be entered into the application.

TeleTime is expected to be available again by **08/17/26**. A notification will be sent once it is fully operational.

If your clock is not accessible or is not transmitting punches to eSTART after the scheduled maintenance window has ended, please contact the Help Desk for assistance.

Thank you for your cooperation and support in accomplishing this important system upgrade.



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